

TERMS & CONDITIONS

RESERVATIONS Telephone (01637)830852

DEPOSITS MUST FOLLOW WITH COMPLETED SIGNED BOOKING FORM WITHIN 7 DAYS OF PHONING.

DEPOSITS: These may be made by cash, cheque or bank transfer. Cheques to be made out to Mark & Joanne Penna.

CHOOSE EITHER SCHEME 0 OR 1.

Scheme 0: Pay in full at time of booking.

Scheme 1: Pay 1/3 of total rent as a deposit, then the balance 8 weeks before arrival.

If you book your holiday within one month of your holiday date then you must send the full amount with a completed booking form. (Cash or bank transfer only)

BOOKING CONDITIONS

STRICTLY FAMILIES AND COUPLES ONLY—NO YOUNG MALE, FEMALE OR MIXED GROUPS

- Bookings are Saturday to Saturday. Occupation from 4pm on day of arrival to 10am on day of departure.
 - The number of persons occupying the house must not exceed 8 (unless special arrangements have been made in writing with us, this includes small children and babies). All occupants names must be stated on the booking form, this also includes small babies and children. If the occupants change from that on the original booking form before arrival you must notify us in writing. If you have any visitors staying overnight that are not listed on the booking form you must let us know the names in advance for fire regulations. If you have additional guests staying that we do not know about you will all be asked to leave immediately without refund.
 - The person who signs the booking form is responsible for the booking and must be over 21 years and a member of the party.
 - CANCELLATIONS MUST BE NOTIFIED IN WRITING. YOU ARE STILL LEGALLY RESPONSIBLE FOR THE FULL AMOUNT IF THE ACCOMMODATION IS NOT RE-LET.
 - We shall not be held liable in the event of accommodation or other advertised facilities being unavailable due to circumstances beyond our control.
 - Bank charges on dishonoured cheques will incur a charge of £10.
 - Ocean View is a non-smoking house.
 - Dogs by prior arrangement only. The cost is £35 per Dog per week.
 - Dogs must be kept off all furniture and out of the bedrooms. Safety gates are provided. Please note Ocean View has light Carpets throughout. Wet dogs must not be brought into the main house. Please either leave them in the conservatory or the utility room. All dogs mess must be picked up before departure.
 - Electricity is governed by an electric meter. It takes £1 coins only. The meter is set at the current EDF electric rate.
 - We ask that the property is left in a good condition on departure (beds stripped, all pans and dishes washed up, dish washer emptied, oven cleaned, rubbish taken out). If Ocean View is left in an unsatisfactory state you will be billed a cleaning charge of £50 and refused any further bookings.
 - Breakages and any damage caused by you must be paid for. Please report any damage on arrival so you are not charged for it.
- **Strictly no other Pets allowed only pre-booked dogs allowed.**
 - **No camping or tents allowed in the garden.**
 - **Parking for 2 cars only.**

NB: IF ANY OF THE ABOVE BOOKING CONDITIONS ARE BROKEN YOU COULD BE REFUSED ENTRY OR ASKED TO LEAVE WITHOUT REFUND.

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